Apartment RULES 2027



GENERAL DESCRIPTION

At Taronja, we offer accommodation in **shared apartments** with other people. These apartments are generally reserved exclusively for Taronja students. In basic apartments, however, some of your flatmates might be students from other schools, Spanish locals, Erasmus participants, etc.

In addition to your room and the bathroom, you will also have the right to use the **kitchen**, part of the **refrigerator** and the **washing machine** (1 weekly white wash and 1 weekly colour wash). Students must respect the basic rules of hygiene, order and coexistence.

Not all shared apartments are the same, which is why we have divided them into **three categories** depending on their quality and the services offered.

APARTMENT OPTION	BATHROOM	COMMON AREAS CLEANING	WIFI	HEATING	FAN
BASIC Minimum stay: 3 months	Shared	Not included	Yes	No	No
STANDARD	Shared	Once a week	Yes	Yes	No
SUPERIOR	Private	Once a week	Yes	Yes	Yes

During the months of **June, July, August and September**, a supplement of **€30 per week** will be applied for the use of air conditioning in the common areas.

ARRIVALS

TARONJA will send you the **name, address and telephone number** of your accommodation together with your booking information.

You will have to collect the keys from the **key box next to the school**. To open this box, we will send you a code and instructions on the Friday before your check-in. After picking up the key, you can go to your assigned accommodation. You will be able to enter the flat **from 14:00 onwards**.

Don't forget to let the school know your estimated time of arrival **one week in advance**, so that we can coordinate your arrival at the flat.

If the keys are lost, you will be asked to pay a **€100** fee directly to the school.

Check-in to the flats is on Sundays and check-out on Saturdays. If you need an **extra night**, you will have to check availability with the administration team and pay the corresponding cost.

Check-in to the flats is on **Sunday from 14:00** and check-out on **Saturday before 11:00**.

DEPARTURES

Students must leave the apartment with their luggage on the **Saturday following** the end of their course, **before 11:00**. They will need to leave the keys on the desk in their room.

Remember that if you do not return the keys, their price (**€100**) will be deducted from your deposit.

If students want to **extend their stay** in the accommodation, they will have to book the extra nights, always through the school, and pay for them. Extensions must be requested by email and are subject to availability.



Apartment rules 2027

CLEANING

Students will get a set of **clean sheets**, but **NOT towels**. In the cold months, a basic blanket or quilt will also be provided. The room is delivered clean on the first day, but after that students are in charge of keeping their own room clean.

Each student is responsible for keeping the **common areas** clean, as they live with other people: they must clean immediately after cooking and eating, and leave the bathroom in good condition after using it. All students are responsible for keeping common spaces clean and in order. Please note that **standard and superior** flats have a scheduled weekly cleaning of the common areas. **Basic** flats do not have a scheduled weekly cleaning of the common areas.

Students living in the apartment must **take out the rubbish every day** to avoid hygiene problems and the appearance of insects such as cockroaches and ants. Please note that there may be an extra cost if additional cleaning is needed in the apartment. We recommend setting up a rota among flatmates. Cleaning and bath products are not included. On the day of departure, students must remove all their food from the refrigerator and kitchen.

BEHAVIOUR

It is not allowed to make noise in the apartment **after 22:00**. After this time, any neighbour could call the police and file a complaint. If this happens, the fine imposed will be paid by all the students living in the apartment. Please note that there may also be an extra cost if there are problems with excessive noise in the apartment, even without police involvement.

In Spain **there are no parties at home**: Spanish people go out to party in the city and meet their friends outside the home (bars, botellón...). Having a party in the apartment will be a **direct reason for expulsion** by the owner of the apartment. The school will not refund the accommodation fee in case of expulsion.

You cannot **invite other people** to live in your room. Please remember that this type of accommodation is not a hotel. You are a guest and you share the apartment with other people: you must treat the house and its members with courtesy and respect. Respect the rules of hygiene and order that allow coexistence with the other occupants.

SAVING ENERGY

The price paid for the apartment includes **electricity, water and gas**. Students will use them moderately to avoid unnecessary consumption of energy and water. TARONJA cares about the environment and the moderate consumption of energy (for example, turn off the lights when leaving the room, do not leave the taps running...). Please use them responsibly. If excessive use of electricity, water or gas is detected, a deduction may be made from the bill.

DEPOSIT

To enjoy your accommodation, you must provide a **security deposit of €100** using your credit card. This deposit will be held until you leave the apartment and we confirm that you have returned the keys and caused no damage due to misuse. If there has been no damage, the deposit will be refunded to your credit card within **up to 21 days** after the end of the course.

The deposit will not be refunded if you cancel your accommodation **less than 15 days before** your arrival. TARONJA will retain the corresponding amount to cover any damage. If the damage exceeds €100, TARONJA may claim the additional amount from the student.

CHANGES AND CANCELLATIONS

Students **CANNOT change** their assigned accommodation, except in extreme cases. Accommodation changes requested **at least 5 days in advance** can be made the following Sunday and will incur an additional cost of **€50**. Any same-day accommodation change requiring an immediate move will incur a cost of **€120**. Changes are subject to accommodation availability.

Cancellations made **within 15 days prior** to the start of the course are non-refundable due to administrative costs and payments to the provider. Additionally, no refunds will be given once the course has started. However, cases of illness of the student or a family member, duly supported by a **medical certificate**, will be considered exceptions.

From the moment a student enrols at TARONJA and chooses the apartment option, it is understood that they have read and agree with all these rules.